

Key Benefits

A user friendly, intuitive, and comprehensive software solution to streamline Building Permits activities around:

- Online submission
- Project Management
- Permit Application Tracking
- Permit Application Status Check
- Paperless Routing of Documents
- 24/7 Accessible
- Offline Access for Mobile Inspectors
- eSignatures
- Online Payments

A Modular Solution

Our Building Permits application is part of a suite of modules built for municipal and county government. Implementing multiple modules can lead to incredible efficiency gains as it enables collaboration and information sharing between agencies. We have modules for:

- business licensing
- building permits
- short-term licensing
- environmental health
- occupational licensing
- economic development
- citizen request management
- recreational licensing
- right-of-way management
- community portal

A Modular Building Permits Solution

Streamline Building Permits

Government agencies across the country are looking for ways to provide better digital citizen services. At the same time, Communities are realizing the growing importance of easy, efficient citizen services like user-friendly permitting. They want a user-friendly portal for businesses, including resources and guidance around the permitting process.

We understand the challenge. We need to improve the building permits process because:

- Agencies have insufficient staff to handle the building permits workload
- Old paper based methods create long permitting wait times with substantial backlogs
- Agencies have finalized building permits with incomplete final occupancy inspections
- Agencies are unable to track building code violations to perform follow up inspections



Modernizing the permit process to provide a faster, more effective way of conducting business is the new normal. It is now expected that a mobile/remote work force is here to stay. In addition to processing and managing permits, inspections, and certificates of occupancy, as well as other agency approvals, citizens, property owners, and contractors now have the expectation that they can do many other online functions without having to visit an office. Things like:

- Schedule inspections online
- Access permits online to check on Permit application status or Inspection results
- Permit and Certificate of Occupancy issuance conditions and results
- Code enforcement based on established ordinances and regulations

If you are looking to operate your Permit Department at its full potential by standardizing, digitizing, and unifying more operational and customer service processes, we can help! We provide a digital transformation solution for your processes that is developed with the input of subject matter experts and real-world users. It serves as a repository of best-practices and is the manifestation of efficiency, productivity, and security for government agencies.

About Zembretta

Zembretta is the government solution division of Summit Technologies – a Salesforce implementation partner. Zembretta enables organizations in the adoption of civic engagement solutions for government. Through the proper implementation of civic engagement, we help enable and improve core processes for city, town, state/provincial and federal governments. Zembretta implements solutions that uniquely address the diverse needs of government agencies and citizens by enhancing workflow and making publicly available information more accessible. We assess the needs of each government agency individually to determine the best technology, practices, and approaches needed to achieve their goals and objectives.

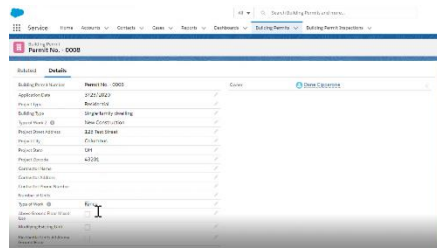
Typical projects we engage include:

- Economic Development
- Land Management
- Business and Occupational Licensing and Case Management
- Asset Management
- Finance & Administration
- Environmental Health and Safety
- Legislative Management
- Recreation and Resource Management
- Right of Way Management
- Citizen Relationship Management

We are a team of seasoned consultants and engineers that are ready to solve your business needs through low-code information system development services using the most robust, fit-for-purpose, cloud-based platforms. We are in the business of exceeding expectations. Our consultants are experienced in a range of cloud platforms and are required to maintain a high level of “freshness” with new technologies that can optimize go-to-market time.

We bring experience in implementing government solutions that empower agencies to reduce workload, increase efficiencies, and provide their citizens and staff with easier, more convenient access to government services.

Meet our Building Permits Solution

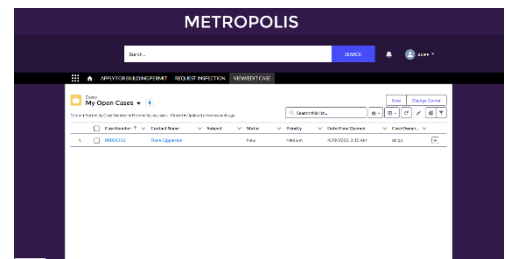
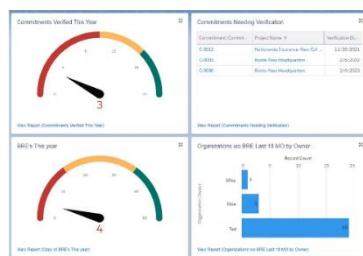


Our solution for Building Permits is the answer to the issues that Building Permits teams tackle every day. We built this solution to address the needs of Building Permit teams and agencies. It is easy to use, feature rich, and covers most organizations' immediate needs with ample room for growth. Most importantly: It is a turn-key solution, ready to use today!

A solution as unique as your community

Unlike other software providers, with our application on the Salesforce platform, you become part of a worldwide, multi-billion-dollar ecosystem that offers a diverse global resource pool and expands your organization reach beyond a proprietary application. There's no organization like yours, so why not configure a solution that's tailored to your precise needs? Here is a short list of what you can do with our Building Permits application:

- **Online Permitting - without leaving their homes, offices or construction sites, citizens can:**
 - Submit permit application with supporting documents
 - Obtain permits on projects requiring no review
 - Obtain permits after review and approval
 - Check project status
 - Request inspections
 - Sign documents with eSignature
 - Pay fees with automated fee calculations
- **Project Management:**
 - Assign projects to multiple agencies with different review times
 - Assign projects and tasks to specific staff
 - Easily monitor projects with dashboards and automated reminders
 - Manage approval processes from external agencies such as Public Health and Sanitation
- **Fast and error-free project intake:**
 - Retrieve data by address, by property owner, or by project applicant
 - Ensure all required information and documents are provided with application
 - Easy project descriptions and definitions – prebuilt lists for occupancy group, construction type
 - Verify contractor licensing with the state database – if available by state
 - Verify bond, workers compensation, insurance and other permitting requirements against state database – if available by state
 - Verify business license against the jurisdiction's database – if available by jurisdiction
- **Inspections and Code Enforcement:**
 - Conduct field inspections with remote (connected and offline) capabilities
 - Code enforcement based on land use and zoning ordinances – or any other regulations
- **Dashboards:** Measure the success of your department over the course of the year and year over year



Headquarters: 555 South Front Street, Suite 350, Columbus, Ohio 43215, USA Phone: 202.417.6131 Web: www.zembretta.com Email: info@zembretta.com © Copyright Zembretta LLC 2020. Zembretta and the Zembretta logo are trademarks of Zembretta LLC. Other company and product names may be trade names or trademarks of their respective owners. The information in this documentation is subject to change without notice and provided "AS IS" without warranty of any kind, express or implied.

