Environmental Health Solution

Maintain a Healthy Community

There is no better vitality indicator for a community than its cleanliness and the health of its citizens. To maintain a happy and healthy community, the overseeing governing body must be able to enact proper environmental health programs to hold businesses accountable and provide citizens transparency into their practices. As the world moves to a digital place, communities must follow best practices to stay ahead.

Communities need a place to capture and share information about the health practices of businesses and the health of the environment within their jurisdiction. This is paramount to maintaining business health code compliance and happy citizens.

An Environmental Health solution needs to provide a way to automatically record and maintain all records of inspections, complaints, various health and safety information, and allow Health Inspectors to conduct their jobs remotely, virtually, and mobile. In doing this, a community can trust that businesses are following best practices and ensure businesses are being held accountable not only to government, but most importantly to the citizens they serve.

Just as economic development is important to the growth of a community, so are its environmental health practices. If a community is failing to meet the needs of its citizens, then they may choose to take their business transactions to another jurisdiction and/or relocate alltogether. Similarly, when a community has high environmental health controls and practices, it attracts citizens from within and outside its jurisdiction looking to live a healthier life. With advancements in technology, developing and maintaining the well-being of a community is easier than ever.

Communities know exactly what they want when it comes to environmental health: healthy businesses and healthy citizens. They need an environmental health solution that:

- Is easy for their staff to use
- Provides secure, anywhere access with no internal IT systems needed
- Works with the tools that they use every day (e.g. MS Outlook, MS Office 365, Smartphones, Tablets, etc.)
- Can be adapted to meet their unique needs
- Can integrate with their existing IT and financial systems
- Is compatible with everyday user technology (smartphones, tablets, email, etc)
- Provides dashboards & reports that provide accurate information about health inspections, violations, and renewals
- Can change as their business needs change

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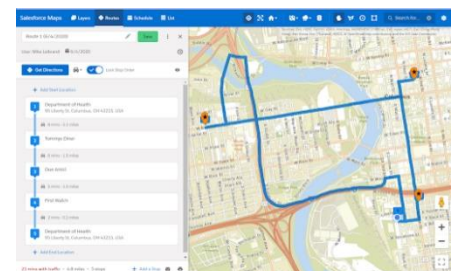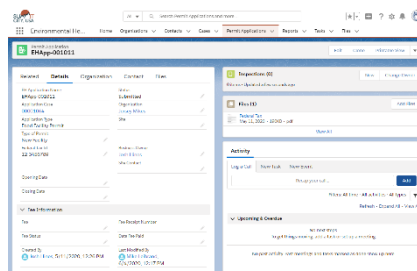
Meet our Environmental Health Solution

Our Environmental Health solution is built on the Salesforce Platform and is our answer to the issues that Environmental Health teams tackle every day. We built this solution to address the needs of Environmental Health teams and agencies. It is easy to use, feature rich, and covers most organizations immediate needs with ample room for growth. Most importantly: It is a turn-key solution, ready to use today!

A solution as unique as your community

Unlike other Environmental Health solutions, ours is built on the Salesforce platform. In choosing our solution, your community will automatically become part of a worldwide, multi-billion-dollar ecosystem that offers a diverse global resource pool that will take your Environmental Health to world-renowned status. Just like you wouldn't settle for any other average service, there is no excuse to settle for an average Environmental Health solution. With the ability of the Salesforce platform, our solution is customizable and tailored for your community's specific needs. Below are highlights of our solution:

- **Inspections:** Health inspectors can create and submit appropriate inspection forms for businesses in real-time as they conduct inspections.

- **Complaints and Citizen Portal:** Citizens can submit complaints of health violations about any business if they determine the business is not following proper guidelines practices.

- **Business Owners Portal:** Allow business owners to view an extensive amount of information on their businesses, pay their inspection fees and outstanding fines, apply for reinstatement, renew their business license, etc. - all directly through the Business Owners Portal.

- **Health Code Enforcement:** Businesses should be compelled to follow health codes as established by the overseeing agency, and our solution allows health inspectors to fine businesses and, if necessary, shut them down for severe code violations – as determined by code.

- **Task Assignment and Workflow Management:** Public servants can review and make updates to citizen complaints, assign workflow tasks, assess business fines, process reinstatement requests, etc.

- **View Complaints:** Ability to allow citizens to view complaints about any business.

- **View Inspection Results:** Ability to allow citizens can view inspection results for any business.

- **Corrective Action:** Inspectors can assign corrective actions to businesses to complete before its next inspection to ensure they can get back on track.

- **Healthy Living Guidelines:** Overseeing agencies can use Citizens Portal to publish and promote healthy living guidelines and programs.

- **Mobile and Virtual Inspections:** Health inspectors can conduct inspections and enter results in the field with a mobile device (phone, tablet, etc.) or they can do it virtually with device video technology.

- **Dashboards:** Measure the success of your department over the course of the year and year over year

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